

Effective April 1, 2026:

The Shizuoka Prefecture Ordinance to Prevent Customer Harassment Goes Into Effect.



Could your behavior toward staff be **harassment**?

Stop abusive customer conduct

Zero Tolerance for Abusive Customer Behavior in Shizuoka



In Shizuoka, we uphold respectful communication and strive to ensure that service staff are protected from abusive behavior.

Shizuoka Customer Harassment Prevention

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For more information:



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