

Effective April 1, 2026:

# The Shizuoka Prefecture Ordinance to Prevent Customer Harassment Goes Into Effect.



Aggressive Language and Behavior



Unreasonable Demands



Forcing Staff to Wait Excessively



Posting on Social Media without Consent

Could your behavior toward staff be harassment?

# Stop abusive customer conduct

Zero Tolerance for Abusive Customer Behavior in Shizuoka



In Shizuoka, we uphold respectful communication and strive to ensure that service staff are protected from abusive behavior.

Shizuoka Customer Harassment Prevention

search

For more information:

